

SYSTEMS REQUIREMENTS (for both ExamSoft exams)

The following laptop requirements are necessary for School of Graduate Studies

Windows	MAC OS
<ul style="list-style-type: none"> • English OS versions of Windows 10 • Windows 10 RT and 10 S are NOT supported at this time. • 1.86 GHz Intel Core 2 Duo or equivalent processor or higher • RAM = 2 GB or higher • HD (needs at least 1 GB of free space) • 13' screen or larger (Laptops) • Minimum screen resolution of 1024x768 is required with a 32 bit color setting • Virtual machines & applications are not allowed • Surface Pro is allowed (non-pro Surface devices are not allowed) • Tablets are not allowed; nor Chromebooks, netbooks, etc. • For on-site support, a working USB port is required (adaptor) 	<ul style="list-style-type: none"> • Mac OS X version v10.11 (El Capitan), v10.12 (Sierra), v10.13 (High Sierra), v10.14 (Mojave) • Any server version of Mac OS is NOT supported • 1GHz Intel processor or higher • RAM = 2 GB or higher • HD (needs at least 1 GB of free space) • 13' screen or larger (Laptops) • Minimum screen resolution of 1024x768 is required with a 32 bit color setting • Virtual machines & applications are not allowed • iPads/tablets are not allowed • For on-site support, a working USB port is required (newer devices may require an adaptor)
<ul style="list-style-type: none"> • Microsoft Edge, Internet Explorer • Chrome • Firefox • Do not use beta versions. Other browsers are not supported. 	<ul style="list-style-type: none"> • Safari • Chrome • Firefox • Do not use beta versions. Other browsers are not supported.
<p>Browser Settings</p> <ul style="list-style-type: none"> - JavaScript Enabled - Cookies Enabled - CSS Enabled - Disable pop-up blockers 	<p>Browser Settings</p> <ul style="list-style-type: none"> - JavaScript Enabled - Cookies Enabled - CSS Enabled - Disable pop-up blockers
<p>Must have Administrator level account permissions.</p>	
<ul style="list-style-type: none"> • Disable Toolbars, Adware or Spyware programs. They may adversely affect the computer's performance and cause delays in loading testing questions. • If you are using McAfee, you need to turn off Real-Time Scanning. • Turn off Windows updates or virus scanner updates to avoid interruptions during testing. 	

WIRELESS

RU Health Sciences is the primary wireless network for NJMS however you can use either RU Health Sciences or RU Wireless Secure for electronic exams. Please make sure you can connect to both prior to an exam. See <https://ruwireless.rutgers.edu/ruwireless-secure> for more information. DO NOT USE RU Wireless.

Mac : <https://examsoft.force.com/emcommunity/s/article/Exemplify-Minimum-System-Requirements-for-Mac-OS-X>

Windows: <https://examsoft.force.com/emcommunity/s/article/Exemplify-Minimum-System-Requirements-forWindows>